



APPLICATION FORM

(For use with FAS Application Form only)

PCR No.:

FAS Authority Ref. No. :

OBJECTIVE

The NEU PC Plus Programme is an initiative by the Infocomm Development Authority of Singapore (IDA) to bridge the digital divide by offering affordable PCs and broadband access to less-privileged students and people with disabilities.

INSTRUCTIONS

1. This application form must be used in conjunction with the Ministry of Education's Financial Assistance Scheme (FAS) Form.
2. You may apply for a PC with free software and 3 years of free broadband subscription at a subsidised price under the IDA's NEU PC Plus programme (please read the terms and conditions in [Appendix 1](#)).
3. In order to receive the free 3 years free broadband subscription, you will need to subscribe a fixed telephone line with SingTel.
4. If you have difficulty in purchasing the PC package at the subsidised price, you may apply for the INSPIRE Fund under the NEU PC Plus programme to get a PC package fully paid by IDA (terms and conditions apply).

APPLICATION FOR NEU PC PLUS SUBSIDISED PC PACKAGE

1. Do you have a working PC at home? Yes No

Please note that if you already have a working PC at home, you will not be eligible for the subsidised PC package unless it is due to the reason below. If it is, please tick the check-box next to the reason.

<input type="checkbox"/>	I have a working computer at home but the system configuration of the PC (Pentium 3 or below and the RAM below 256mb) is not sufficient for my school's learning requirements.
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2. Please indicate which model of PC you want by ticking the check-box next to the model.

(NOTE: Details of the PC specifications can be found in [Appendix 2](#). You can only choose one of the models.)

<input type="checkbox"/>	Model H (desktop PC @ \$285 after IDA's subsidy)
<input type="checkbox"/>	Model J (desktop PC @ \$285 after IDA's subsidy)
<input type="checkbox"/>	Model K (laptop @ \$730 after IDA's subsidy) <i>This model is not available for INSPIRE Fund application.</i>

3. Do you want to apply for the 3 years free broadband subscription? Yes No

If Yes, please fill in the SingNet Broadband Application Form and the Deed of Indemnity ([Appendix 3](#)).



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If No, please indicate why you want to opt out of the free broadband subscription below by ticking the check-box next to the relevant reason.

<input type="checkbox"/>	My household has existing broadband subscription but my PC has broken down.
<input type="checkbox"/>	My household has existing broadband subscription but my PC's system configuration is not sufficient for the school's learning requirements as indicated in point 1.
<input type="checkbox"/>	I do not want the free broadband service offered by the programme because my family cannot afford to subscribe a phone line.
<input type="checkbox"/>	I do not want the free broadband service offered by the programme because my family has been barred from subscribing a phone line due to outstanding bills with SingTel.

4. Do you want to apply for the INSPIRE Fund which you would need to do a number hours of community service (6 hours for below 15 years old, 12 hours for 15 years old and above) within 6 months in return for a fully-paid PC package?

Yes No

If Yes, please read the terms and conditions carefully and fill in the details in Appendix 4.

DECLARATION BY APPLICANT AND PARENTS/ GUARDIAN

- ✓ We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application may be rejected and/or the PC package withdrawn from us.
- ✓ We agree to comply with all the terms and conditions of the NEU PC Plus programme.
- ✓ We agree that our information will be released to sponsors and industry partners of this programme for processing and audit purpose.
- ✓ We understand that our application may be rejected without assigning any reason for doing so.
- ✓ We understand that the PC package may vary from time to time, and the software, broadband subscription service and anti-virus protection are subject to sponsorship availability.
- ✓ We agree to fully cooperate if a random check to verify our computer status is conducted at our house or the place where our existing computer resides and we will allow the inspector to check and test our PC.

Name & Signature of Applicant : _____

School/ Class : _____

Name & Signature of Parent/ Guardian : _____

Date : _____

HOW TO APPLY

- Go through the self-declarations and regulations thoroughly before signing.
- Please also fill in the SingNET Broadband Service application form and Deed of Indemnity if you apply for the sponsored 3 years broadband service. If your household already has broadband subscription, please **do not** apply for this programme’s broadband service. **Applicants found to have existing broadband subscription during broadband activation will be disqualified for the whole PC bundle.**
- For INSPIRE Fund application, please fill in Appendix 3 and obtain your school’s endorsement. Please note that the INSPIRE Fund only offers desktop PC model.

SUPPORTING DOCUMENT

- A letter (original or certified true copy) from your school to confirm you are placed under the Ministry of Education’s Financial Assistance Scheme (only applicable for primary and secondary schools, junior colleges and centralised institute);
- NOTE: Photocopy of the FAS Form will be submitted to the Lead Agency for information.

TERMS & CONDITIONS

Eligibility	<p><u>NEU PC Plus Application</u></p> <ul style="list-style-type: none"> ▪ Open to Singapore Citizens or Permanent Residents. ▪ The Applicant is a full-time student in a Government/ Government-Aided School, Junior College, Centralised institute, Independent School, Institute of Technical Education, Polytechnic or MOE-registered Special Education School. <p><u>OR</u></p> <p>The Applicant has a permanent disability.</p> <ul style="list-style-type: none"> ▪ Each eligible household can apply for one computer only regardless of total number of school-going children and/or household members who have permanent disability. ▪ Combined gross monthly household income must not exceed \$2000 <p><u>OR</u></p> <p>Per capita income must not exceed \$500</p> <p><u>OR</u></p> <p>Per capita income must not exceed \$700 if there is a disabled household member.</p> <ul style="list-style-type: none"> ▪ The applicant household <u>should not have</u> a working PC with system specifications that can satisfy schools’ learning needs. ▪ Past recipient of a refurbished computer under IDA’s PC Reuse Scheme or NEU PC Programme (PC Type C and D) is allowed to apply. ▪ Past recipient of new computer under the IDA’s NEU PC Programme (Type A, B, E and F) or NEU PC Plus Programme can only reapply for a brand new computer after a lapse of five years from the date of PC deployment.
	<p><u>INSPIRE Fund Application</u></p> <ul style="list-style-type: none"> ▪ Application will only be considered for <u>successful applicant</u> of NEU PC Plus Programme. ▪ Open to full-time students below 21 years old only. ▪ Total household monthly income must not exceed \$1500 or per capita

	<p>income must not exceed \$300.</p> <ul style="list-style-type: none"> Application must be recommended by the student's school teacher/ lecturer or principal.
Applicant's Co-Payment & Privileges after IDA's Scheme	<ul style="list-style-type: none"> Co-payment is dependent on the PC model selected. Please refer to Appendix 2 for the co-payment amount*. <i>*actual amount may be less if additional subsidy is granted from MOE's Opportunity Fund and Lead Agency's Opportunity Fund</i> Subscription fee for unlimited broadband access is free for the first 36 months. Cost of Internet modem, activation charges and up to 3 times service relocation are also waived. Warranty of PC parts, Mon-Sat Helpdesk and Customer Service Centers are available if technical support and assistance is needed. Successful applicants may wish to purchase from the PC supplier, at own cost, extra optional items (such as printer or memory upgrades) for same-day delivery with the computer package. Please liaise with the PC supplier for details.
Closing Date	<ul style="list-style-type: none"> Acceptance of application is subject to availability of funding for the NEU PC Plus Programme.
Approval	<ul style="list-style-type: none"> Applications are processed by the Lead Agencies appointed by IDA for this programme (refer to Appendix 1-A for list of Lead Agencies) The decision made on each case is final.
Notification	<ul style="list-style-type: none"> Lead Agencies will inform applicants of the outcome by post. The PC vendor will arrange the date of computer delivery and modem installation with the successful applicant. If approval has been given by the Lead Agency but the PC package is not delivered within 3 months from the date indicated in the approval letter, please write-in to inform the Lead Agency accordingly and quote the PCR Number in the approval letter. IDA and the Lead Agency shall not be held responsible for any cost incurred due to the non-delivery. Any change in applicant's home address and/or contact numbers before the PC deployment should be updated with the Lead Agency handling the application.
PC Bundle	<p>Each PC Package includes :</p> <ul style="list-style-type: none"> 3 years Broadband Internet Subscription* Microsoft® Windows® XP Home Edition Microsoft® Office Standard Edition* 1 year Trend Micro Internet Security PC-cillin 2006 Software Subscription* Delivery and installation <p>* Subject to sponsorship availability and sponsors' terms and conditions.</p>
Others	<ul style="list-style-type: none"> IDA's appointed lead agencies reserve the right to ask for additional documents to support your application. IDA reserves the right to amend the Terms & Conditions as and when it deems necessary. Applicant must allow the PC Vendor to examine the approval letter from the Lead Agency, letter/ receipt on PC co-payment from the school and applicant's NRIC upon PC delivery.

	<ul style="list-style-type: none">▪ The PC Vendor reserves the right to request for the above documents to verify the recipient's identity and to reject delivery of the PC if the required documents are not available or if you cannot produce the Acceptance Form issued by the Lead Agency.▪ Applicant must sign the Acceptance Form issued by the Lead Agency to indicate that the PC package has been delivered and pass the signed form to the PC vendor.▪ IDA and any parties appointed by IDA reserve the rights to visit you and verify that you possess the PC obtained under this programme.▪ The use of the software, broadband subscription service and anti-virus protection is subject to such terms and conditions as may be imposed by Microsoft Singapore Pte Ltd, SingNet Pte Ltd and Trend Micro (Singapore) Pte Ltd respectively.▪ Applicant's information submitted in the school's Financial Assistance Scheme's form will be released to sponsors and industry partners of this programme for processing and audit purpose.
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The NEU PC Plus Programme is brought to you by:



Sponsors:



Lead Agencies:



Association of Muslim Professionals

AMP@Pasir Ris #05-11
1 Pasir Ris Drive 4
Singapore 519457
Hotline: 6416 3966
Fax: 6583 3405
www.amp.org.sg



华社自助理事会
CHINESE
DEVELOPMENT
ASSISTANCE
COUNCIL

Chinese Development Assistance Council

CDAC Building
65 Tanjong Katong Road
Singapore 436957
Hotline: 6843 5588
Fax: 6842 4110
www.cdac.org.sg



Yayasan MENDAKI

Wisma Mendaki
51 Kee Sun Avenue
Off Tay Lian Teck Road
Singapore 457056
Hotline: 6245 5788
Fax: 6245 3127
www.mendaki.org.sg



The Sikh Centre
9 Jalan Bukit Merah
Singapore 169543.
Hotline: 63272004
Fax: 63272009
www.sikhs.org.sg



Singapore Indian Development Association

1 Beatty Road
Singapore 209943
Hotline: 1800 295 4554 / 6393 7264
Fax: 6294 7293
www.sinda.org.sg



Society for the Physically Disabled

2 Peng Nguan Street
SPD Ability Centre
Singapore 168955
Hotline: 6323 2303
Fax: 6323 7008
www.spd.org.sg



The Eurasian Association
139 Ceylon Road
Eurasian Community House
Singapore 429744
Hotline : 6447 1578
Fax: 6447 3189
www.eurasians.org



Institute of Technical Education

Institute Of Technical Education

10 Dover Drive
Singapore 138683
Hotline : 1800 225 5483
Fax : 6872 4379
www.ite.edu.sg

INSPIRE Fund Administrator:



Singapore Children's Society
Student Service Hub (Bukit Merah)
91 Henderson Road #01-112
Singapore 150091
www.childrensociety.org.sg

PC MODEL SPECIFICATIONS

Information is current at the time of printing (Nov 2007) and is subject to changes thereafter. Please check with the lead agencies for the most updated information.

Desktop H (@ \$285 after IDA's subsidy)

- Intel Celeron 420 Processor 1.6GHz 800 MHz
- 512MB RAM DDRII
- 775pin Socket
- 80GB Hard Disk
- 52x CD-ROM Drive
- Multi-Card reader
- 56Kbps modem
- Integrated Video and Sound Card
- 15" SVGA CRT Colour Monitor
- 1 RS232 port, 1 Parallel EPP/EPC
- 10/100Mbps Ethernet
- 6 physical USB 2.0 ports & 2 upgradable USB ports
- Speakers, Keyboard, Mouse.

Service Warranty

3 years carry-in warranty with free replacement of Intel CPU, hard disk and RAM, and 1st year free replacement of all other parts.

Customer Service Centre

Pluto Technology Pte Ltd

1 Rochor Canal Road	OR	37 Tannery Lane
#06-38 Sim Lim Square		#06-03 Tannery
Singapore 188504		House
		Singapore 347790

Website : www.plutotech.com.sg/neupc.htm

PC Delivery

Mon – Fri : 9 am to 8pm Sat : 10 am to 5pm

Helpdesk hours

Mon – Fri : 9 am to 8pm Saturday : 10 am to 5pm
Hotline: 63399867 / 68413177

Desktop J (@ \$285 after IDA's subsidy)

- Intel Celeron 420 Processor 1.66 GHz 667 MHz
- 256MB RAM
- 80 GB Hard Disk
- DVD-ROM Drive
- 3.5" floppy disk drive
- 56Kbps modem
- Integrated Video Card
- Integrated Sound Card
- 15" SVGA Colour CRT Monitor
- 1 serial port, 1 parallel port, 6 USB ports
- 10/100Mbps Ethernet
- Speakers, Keyboard, Mouse.

Service Warranty

Free on-site support within first 2 weeks of installation. Carry-in warranty for 5 years, with all parts & labour free for 2 years.

Customer Service Centre

JK Technology Pte Ltd

61 Kaki Bukit Ave 1
#02-13 Shun Li Industrial Park
Singapore 417943

Website : http://www.jktech.com.sg/IDA_NEU.html

PC Delivery

Mon – Fri : 9 am to 10 pm
Sat : 9 am to 10pm Sun : 9 am to 6 pm

Helpdesk hours

Mon – Fri : 9 am to 7 pm
Sat : 9 am to 5 pm
Hotline: 6842-6189

Laptop K (@ \$730 after IDA's subsidy)

NOTE: This model is not available for INSPIRE Fund application.

- Intel Celeron 1.5 GHz
- 256MB RAM
- 60 GB Hard Disk
- DVD/CD-RW Combo Drive
- 15" XGA Display
- 8-cell Li-on Battery (up to 5 hrs battery life)
- Integrated Sound Card
- GMA 900 Integrated Graphics
- 802.11 a/b/g Wireless
- 56Kbps modem
- 10/100 LAN
- 3-in-1 multi-card reader
- 4 USB ports, 1 PCMCIA port, 1 VGA port, IEEE Firewire
- USB Optical Mouse
- Carrying Bag, Physical Security Lock.
- Approx. Weight: 2.81 kg.

**DEED OF UNDERTAKING AND INDEMNITY FOR NEU PC PLUS PROGRAMME
BROADBAND SERVICE****THIS DEED IS GIVEN BY:**

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT',

TO:

THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore).

THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:**1. Dictionary**

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Applicant**" means the person whose name, NRIC, address and signature appear in the table labelled 'APPLICANT' below.

"**IDA**" means the Info-communications Development Authority of Singapore, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore).

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

2. Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, whether the use is by the Applicant or by any Third Party User. This is whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant will ensure that all use of the Broadband Service, whether the use is by the Applicant or any Third Party User, complies with applicable laws of Singapore or elsewhere.
- c. The Applicant will indemnify and keep IDA indemnified against, and hold IDA harmless from, any loss, claim or expense relating to any of the following:
 - i. Any use by the Applicant or the Third Party User of the Broadband Service for any purpose.
 - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
 - (a) This Deed.
 - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
 - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
 - iv. Any termination of the Broadband Service.

3. IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of

satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

4. Termination for Improper Use of Broadband Service or Breach of Applicant’s Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

5. Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

SIGNED, SEALED AND DELIVERED AS A DEED:

APPLICANT	
Name:	Signature:
NRIC:	
Address:	
Date:	

IN THE PRESENCE OF:

WITNESS (Witness must be 21 years old and above)	
Name:	Signature:
NRIC:	
Address:	

PCR Number :



SingNet BroadBand Access Service Application-Cum-Agreement Form

SingNet Pte Ltd

Company reg. no.: 199802130W

YOUR PARTICULARS

Name of Applicant: Mr/Miss/Mdm/Dr* (as in NRIC/FIN/Passport) _____ Gender: Male / Female*

NRIC/FIN/Passport* No.: _____ Date of Birth (dd/mm/yy): _____ Age: _____

Residential Address: _____ S(_____)

Telephone:(H) _____ (O) _____ (HP/PG) _____

Email address _____

Please fill in particulars of parent/guardian or authorised officer for applicant below 16 years old.

Mr/Miss/Mdm/Dr* _____ NRIC/FIN/Passport No.: _____

Telephone:(H) _____ (O) _____ (HP/PG) _____

Tel (ADSL) Activation¹

Tel (ADSL) No. for SingNet BroadBand activation: _____

Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No. _____

No. of Parallel Tel. Ext²: 1 main + (_____)extensions.

SingNet BroadBand Terms & Conditions

- 1 This 512kbps Unlimited Plan comes bundled with a free ADSL modem and has a 36 months contractual term commencing from the date of the service activation.
- 2 The free ADSL modem is non refundable, returnable or exchangeable.
- 3 Broadband usage at any time exceeds a cap of 3GB per month, surfing speed will decrease from 512kbps to 128kbps.
- 4 Your residence must be pre-equipped with a DEL telephone line.
- 5 If your telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand. If the consent by the registered customer is withdrawn for any reason, the broadband service will be terminated and you will have to pay all charges incurred, including early termination charges.
- 6 The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is not available on a standalone basis to applicants.
- 7 Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins. If multiple concurrent logins are detected, an additional fee may be imposed on the applicant for each multiple session login at prevailing monthly subscription rates.
- 8 Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
- 9 If the applicant changes addresses from the original installation site, a reactivation charge will have to be borne by the applicant.
- 10 This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 100% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
- 11 SingTel's General Terms and Conditions of Service, SingTel's relevant Specific Terms and Conditions, and/or SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details of the above, please refer to www.singnet.com.sg/plans_and_services/broadband/tnc/singnetbroadbandtncs.pdf.

UNDERTAKING

*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

*I/We confirm that all information given by *me/us in connection with this application is true and correct.

Signature of *Applicant/Authorised Person

Signature of Parent/Guardian
(for applicant below 21 years old)

Date

Note :

1. This refers to the fixed line installed in your home for telephone calls via SingTel.
2. This refers to the number of phone lines connected to your main telephone number at home currently.

APPLICATION FOR INSPIRE FUND

The INSPIRE Fund is setup to help students who are unable to pay for the balance amount of payment of the PC even after receiving subsidy from IDA and financial assistance offered by schools and self-help groups. The student will need to do some community service for a stipulated number of hours (6 hours for students below 15 years old and 12 hours for students 15 years old and above) within 6 months and in return he/she will receive a fully-paid PC with the broadband bundle.

Eligibility Criteria

1. The INSPIRE Fund is applicable to full-time students below 21 years old only.
2. The student's total household income must not exceed \$1500 or per capita income must not exceed \$300.
3. The application is recommended by the student's school teacher or lecturer or principal.
4. Application will only be considered for successful applicant of NEU PC Plus Programme.
5. Only desktop PC models are available for INSPIRE Fund applicants.

Recommendation From School Teacher/ Principal

The student, _____ (name),
_____ (NRIC/ Birth Cert. No.) is recommended to be granted the INSPIRE Fund because he/ she* meets the following criteria:

- The student is disciplined and attends school lessons consistently.
- The student has a positive learning attitude and actively participates in classes.

Name/Signature of teacher/ lecturer/ principal* and school stamp

Date

Declaration By Student

I agree to the following requirements upon successful application of the INSPIRE Fund:

- I will do community service recommended by my school or self-help groups according to the number of hours stipulated under the programme and I will complete the community service within 6 months from the date of approval of the NEU PC Plus application.
- No extension of the completion time frame for the community service will be entertained and the approval will be considered void if the service cannot be completed within the stipulated time frame.
- I will receive the fully-paid PC only after I have completed the community service.

Signature of applicant

Date